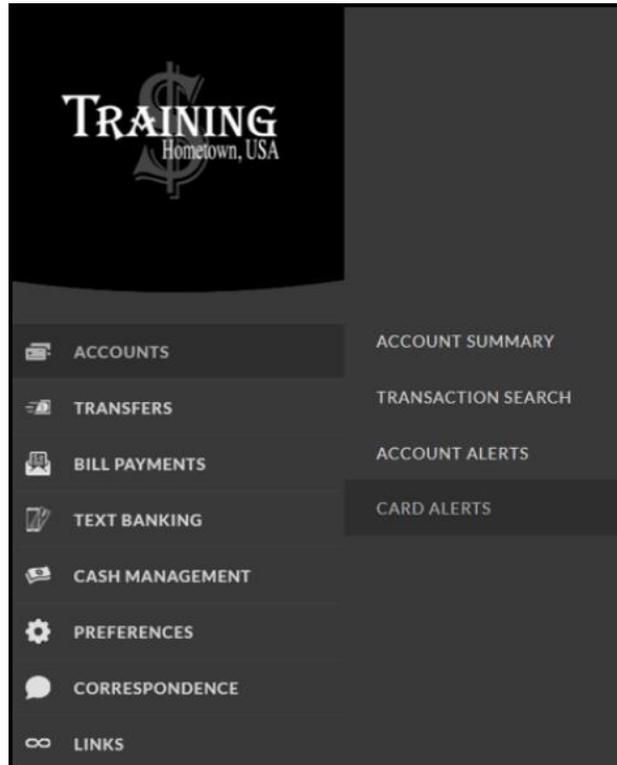


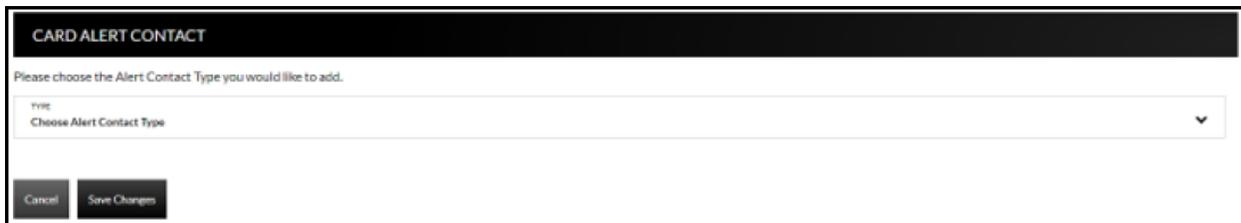
Card Alerts for GoBanking

Setting up Card Alerts in GoBanking

1. In GoBanking, navigate to the Accounts menu and select the Card Alerts option.



2. If you have not setup an email address or phone number, you will be prompted to setup a contact method. Choose Email Address or Text Phone Number.

A screenshot of a mobile app form titled 'CARD ALERT CONTACT'. The form has a dark header with the title in white. Below the header, the text reads 'Please choose the Alert Contact Type you would like to add.' There is a dropdown menu with the text 'TYPE Choose Alert Contact Type' and a downward arrow. At the bottom of the form are two buttons: 'Cancel' and 'Save Changes'.

3. Type in the phone number or email address. Click **Save Changes**.

CARD ALERT CONTACT

After entering in your email address, a confirmation email will be sent to the email address provided.

TYPE
Email Address ▼

EMAIL ADDRESS

Cancel Save Changes

CARD ALERT CONTACT

After entering in your phone number, an opt-in request message will be sent to the phone number provided.

TYPE
Text Phone Number ▼

TEXT PHONE NUMBER

Cancel Save Changes

The contact methods will display. Text Phone Numbers must opt-in before receiving alerts. The status of the opt-in request will display in the Status field.

A  icon will display until the Opt-in request has been accepted. Click it to resend the opt-in text. Once the Opt-in request has been accepted, the Opt-in date will display.

CARD ALERT CONTACTS

ALERT CONTACT OPTIONS
 Create New Contact
Card Alerts

EMAIL ADDRESS

bhobbs@datacenterinc.com ✕

Maximum of three email contacts

TEXT PHONE NUMBER	STATUS	OPT-IN DATE
(620) 899-5359	Opt-in request sent	🔔 ⚠️ ✕

Maximum of three text contacts
 Message and data rates may apply
 At any time, you may text:
STOP to 39334 to cancel
HELP to 39334 for help

4. Click Card Alerts to return to the Card Alerts screen.
5. Click Create New Alert to add a new card alert.

CARD ALERT

ACCOUNT
*****8773

TYPE
Choose Alert Type

NAME

SEND EMAIL

EMAIL ADDRESS

bhobbs@datacenterinc.com

SEND TEXT

PHONE #

(620) 899-5359

ACTIVE

INACTIVE

6. Choose an account from the Account drop-down field if multiple card accounts display.
7. Choose the Alert Type from the Type field. **NOTE:** *The alert types in this field may vary by bank.*
8. Give the alert a name.
9. Click the Send Email checkbox and the checkbox next to any email addresses that should receive the alert.
10. Click the Send Text checkbox and the checkbox next to any phone numbers setup that should receive the alert.
11. Click **Save Changes**.

If the phone number has not opted-in, a message will display at the top of the screen.

CARD ALERT

Phones that are not activated with a reply to the opt-in request message will not receive alert messages.

ACCOUNT
436157*****8773

TYPE
Minimum Transaction Amount

NAME
Min Amount

\$
100.00

SEND EMAIL

EMAIL ADDRESS

bhobbs@datacenterinc.com

SEND TEXT

PHONE #

(620) 899-5359

Any alerts setup will display on the Card Alerts screen.

- Click  to edit an alert.
- Click  to delete an alert.

CARD ALERTS				ALERT OPTIONS	
ALERT NAME	ACCOUNT	ALERT TYPE	DELIVERY		
ATM ALERT	*****2096	ATM Withdrawal	1-Email		
use atm	*****2096	Card Not Present	1-Email		
Gimme More Money	*****2096	Cash Back	1-Email		
	*****2096	Decline	1-Email		
	*****2096	Fuel	1-Email		
Card Not Present	*****2096	Online/Phone/Mail Order	1-Email		

ALERT OPTIONS

Create New Alert

Setup Alert Contacts

Edit Delivery Times

Alert Delivery Times

Email 06:00 AM - 11:00 PM

Text Any time of day

Time zone Central

Observe Daylight Savings Time

The Alert Delivery Times will display in the bottom right of the screen. Click **Edit Delivery Times** to make changes.

SENSITIVE DATA